



## Online/Mobile Banking Update

Subject: eBill Update

Starting **November 29, 2018** eBill users will see a re-enroll link appear for their eBill subscriptions. This new link will now allow the user to subscribe to a detailed eBill service similar to what we had with a previous online banking system. This new detailed eBill will provide more information than just the due date and amount due.

Anyone who uses eBill should be on the lookout for this switch and anyone wishing to get a detailed eBill should enroll in the eBill service for the companies in your payee list that offer the service. This new detailed eBill is a significant update and upgrade to the FNB Bank eBill service.

**For anyone who does not make the switch, the Current Summary eBills will be discontinued as of December 6, 2018.**

### What are eBills?

Electronic bills (eBills) are online versions of paper bill details that a subscriber/user may receive, view, and pay through Integrated Bill Pay. Although it may be in a different format, amount and due date information from the paper bill is included and the frequency of the bill remains the same.

Once eBills are activated customers can choose to pay the eBill manually or set up automatic payments.

Your Payee determines the amount of time your billing detail is available, ranging from four weeks to six months.

If you have questions please feel free to contact me.

Sincerely,

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**Member  
FDIC**